

**TERMS AND CONDITIONS OF VIVAX built-in household appliances
PROMOTIONAL EVENT – 5 years warranty**

M SAN GRUPA d.o.o., Personal Identification Number (OIB) 34695138237, with registered office in Zagreb, Buzinski prilaz 10, organizes a promotional event for VIVAX built-in household appliances, as part of which individuals who buy any VIVAX built-in household appliance device at any point of sale of VIVAX sales partners in the territory of the Croatia, Bosnia and Herzegovina, Serbia, Montenegro, Kosovo, North Macedonia, Slovenia, Poland, Hungary, Czech republic and Slovakia may receive the benefits specified in these Terms and Conditions of VIVAX built-in household appliances promotional campaign – 5-year-warranty (hereinafter: Terms and Conditions).

All final customers who purchase any VIVAX built-in household appliances in the period from 1 April 2022 to 1 July 2022 and register on the website **vivax.com** no later than 30 days from the date of purchase are entitled to 5 (five) years of factory warranty.

Registration on the website is done by entering the following personal data:

Full name, address, city, country, contact e-mail address, name of the device model purchased, device serial number, point of sale where the device was purchased, date of purchase and date of online registration.

By registering on the website, the end user gives his/her consent to the use of their personal data in accordance with the provisions of these Terms and Conditions and the provisions of the Privacy Policy of M SAN GRUPA d.o.o.

M SAN GRUPA d.o.o. reserves the right to make changes to these Terms and Conditions, at any time, for justified reasons, with the obligation to publish such changes without delay.

NOTICE ON COLLECTION AND PROCESSING OF PERSONAL DATA

Personal data of end users are collected and processed in accordance with this Notice, Terms and Conditions relating to VIVAX built-in household appliances PROMOTIONAL EVENT – 5-year-warranty, Privacy Policy of M SAN GRUPA d.o.o., which can be found at the following link <https://msan.hr/wp-content/uploads/2020/06/politika-zastite-privatnosti-m-san-grupa-hrv.pdf>, as well as in accordance with the relevant regulations of the Republic of Croatia on personal data protection.

The purpose of collecting personal data of end users is to verify the fulfilment of the conditions for participation in the promotional event in question.

Personal data of users such as name, surname, e-mail, address, which will be collected within the subject promotion will be available to the following entities:

- M SAN GRUPA d.o.o. in their capacity as personal data controller,
- Contractual partners of the personal data controller, i.e. subcontractors in the capacity of personal data processors, with the purpose of registering participants.

M SAN GRUPA d.o.o. is considered data controller in terms of protection of users' personal data. The collection of personal data within the subject promotional event is voluntary. In the event that an end user decides not to share his/her personal data with M SAN GRUPA d.o.o., the user will not be able to participate in the promotion.

M SAN GRUPA d.o.o. will retain the personal data received for a period of five years from the date of receipt.

M SAN GRUPA d.o.o. will, at the request of end users, provide them with access, supplementation, rectification or erasure of personal data if personal data are incomplete, inaccurate or out of date and if data processing is not in accordance with the law. You can submit a request for exercising the right to the data protection officer at voditelj@msan.hr or in writing to the address of M SAN GRUPA d.o.o. registered office with the indication "Attn. Data Protection Officer". If, as a data subject, you do not agree with data processing and the exercise of your rights, you can contact the competent supervisory authority for personal data protection and / or the leading supervisory authority, which in this case due to cross-border processing, is the Croatian Personal Data Protection Agency.

All other data related to the processing of your personal data can be found at <https://msan.hr/wp-content/uploads/2020/06/politika-zastite-privatnosti-m-san-grupa-hrv.pdf>

In Zagreb, 29 March 2022